



MATHESON

The Gas Professionals

November 2020

IMPORTANT NOTICE REGARDING YOUR PROPANE DELIVERY DURING THE COVID-19 PANDEMIC

Dear Valued MATHESON Propane Customer

To say the least, 2020 has been an unusual year, and we want to do everything possible to ensure we provide you with the exceptional service you have come to expect from MATHESON.

Weather forecasters are predicting a colder and wetter winter for much of the Eastern United States, and MATHESON is ready to provide you with a reliable/secure propane supply ... no matter what Mother Nature throws at us.

We at MATHESON would like to thank you for your business and we look forward to serving your propane needs in the future.

Special Notice for our Will Call delivery customers
Increase the level at which you typically re-order your propane

*For our Will Call delivery program, you are required to call us when your tank fuel level reaches **45%**, which will allow us to make your delivery **SAFELY** and on-time! Every attempt will be made to inform you of the expected day of delivery at the time of order. MATHESON shall not be responsible for any damages including those due to a customer's failure to monitor their fuel level.*

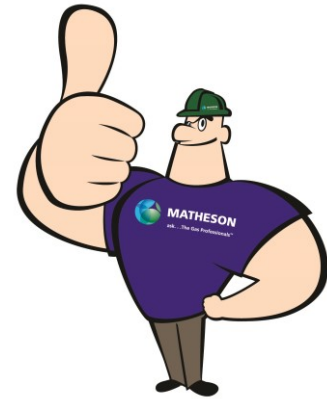
A few important delivery notes:

1. We must have access to your outside propane system (tank and regulators) in order to make a timely and safe delivery.
2. We must have a clear driveway to allow safe entrance of our propane delivery vehicle and a clear path to your propane tank/tanks.
3. Please ensure any animals are secured at the time of delivery.

Thank you for your continued business. Please feel free to call us anytime.

BE SAFE,

The MATHESON Propane Team



Your PRO for Propane
877-684-4427